

March 9, 2022

Dear Neighbor,

We are pleased to announce that Eversource has completed the Keene Transmission (D108) Line Rebuild Project near your property. We greatly appreciate your patience and cooperation during this effort to improve and strengthen the electric system reliability for our customers.

### **Other Upcoming Eversource Work**

We would also like to inform you that starting in March 2022, Eversource is expected to undertake the removal of the existing communication wire from the D108 transmission line, which was replaced by the recently installed Optical Ground Wire (OPGW). Crews from Michels will be working on foot and on all-terrain vehicles to remove the old wire.

Eversource will also be making improvements to the North Keene Substation starting in June 2022. To improve the substation we will be installing a Synchronous Condenser within the existing fencing. This new equipment will provide more voltage regulation, which reduces the likelihood of outages in certain situations and improves system reliability. These new upgrades will better-support local residents and businesses in meeting the growing need for reliable and resilient electric power in Keene and the Western New Hampshire region.

### **Health and Safety Is Our Top Priority**

Please know that Eversource remains committed to prioritizing public health as well as the health of employees and contractors. All Eversource personnel follow applicable health and safety guidelines to help prevent the spread of COVID-19.

### **We're Always Working to Serve You Better**

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information or questions about this recently completed project, please call the projects hotline at 1-888-926-5334 or email us at [NHProjectsInfo@eversource.com](mailto:NHProjectsInfo@eversource.com).

Thank you again for your cooperation!

Sincerely,



Aaron Bencks  
Eversource  
Project Services Specialist