

September 20, 2017

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, we'll be replacing existing wood structures in Concord, Canterbury, and Franklin, N.H. Maintaining the infrastructure that supports electric lines is one of the many ways Eversource ensures the safe, secure transmission of electricity throughout the region.

Reliability Improvements in Your Neighborhood

We will be working in your area beginning this October, through the fall. This maintenance work is taking place on or near your property, within the right of way. You received notification of the first phase of work in June, this is the second phase of work referenced in the June notification. Phase one involved the installation of hardware on existing structures. Phase two will include both the replacement of some existing structures and installation of structure hardware. We'll be working on an electric transmission line that extends from the Oak Hill Substation on Farmwood Road in Concord to the Webster Substation on Lancaster Road in Franklin.

What You Can Expect

First, we want you to know that this work will not interrupt electric service to your property, and that people working on the project carry proper identification at all times.

Crews from JCR Utility Construction and Supreme Industries, Inc., will be working for Eversource to replace some existing wood transmission structures with new steel structures. They will also install hardware on the structures.

There will be construction vehicles on the right of way, including heavy equipment, though we will make every effort to minimize any impact to your property. Project work may include site grading, mowing/vegetation removal, adding gravel to the access road, and setting timber mats. When the project is completed, crews will restore areas that were disturbed by the work.

Work hours will be Monday through Friday, 7 a.m. to 5 p.m., and (if necessary) Saturday, 9 a.m. to 5 p.m. This work activity will be completed by this fall. Please keep in mind that the schedule may change due to weather and other unexpected circumstances.

Our Commitment to You

We are committed to being a good neighbor and doing our work with respect for you and your property. For more information, please call the Eversource Siting and Construction Services Information Line at 1-888-926-5334 or email us at NHProjectsInfo@eversource.com. Thank you.

Sincerely,



John Greene
Eversource Siting and Construction Services